

## **OPTO 22**

# **Deleting and undeleting an ioDisplay alarm may affect alarm points**

## **APPLIES TO**

ioDisplay Professional and ioDisplay Basic

## **SYMPTOMS**

Deleting an ioDisplay alarm graphic and then selecting the Edit→Undo Add Alarm option causes unexpected results. The following are examples of symptoms that can occur:

1. Alarm points that were assigned to the alarm, appear but are not active.
2. The tag reference count for alarm points is not accurate.

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## **WORKAROUND**

Delete the alarm, create a new alarm, and recreate the alarm configuration for it.

## **RESOLUTION**

Opto 22 is researching this issue.

## **VERSIONS**

- Problem was discovered in version: R7.0c

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