

OPTO 22

Control engine operation shortly after bootup

APPLIES TO

SNAP-UP1-ADS control engine firmware
SNAP-UP1-M64 control engine firmware
SNAP-UP1-S64 control engine firmware
SNAP-LCE control engine firmware
SNAP-PAC-S1 control engine firmware

SYMPTOMS

The control engine resets shortly after booting up.

OptoKB Article:	KB50153
Last Review:	March 16, 2006
Revision:	1.0

CAUSE

Corrupt file lengths in flash may cause this symptom.

The problem is not unique to strategy files, but can occur if the file length for any file stored in the flash file area is corrupt.

WORKAROUND

Use the control engine's 'Reset to factory defaults' jumper to clear the problem.

RESOLUTION

Opto 22 has resolved this issue and will include the fix in an upcoming release.

VERSIONS

- Problem was discovered in version: R6.1c

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